

DuPage County Human Services

421 N. County Farm Road

Wheaton, IL 60187

(630) 407-6500

1-800-942-9412



HEATING SITES

ADDISON

The Addison Park District

(630) 833-0100

Community Park: 120 E. Oak St.

Monday, Wednesday & Thursday: 9:00 a.m. - 9:00 p.m.

Tuesday & Friday: 9:00 a.m. - 5:00 p.m.

Saturday: 9:00 a.m. - 3:00 p.m.

Centennial Park: 1776 Centennial Place

Monday - Friday: 5:30 a.m. - 10:00 p.m.

Saturday: 7:00 a.m. - 8:00 p.m.

Sunday: 8:00 a.m. - 7:00 p.m.

Addison Police Department (not a site - call for referrals)

3 Friendship Plaza

(630) 543-3080 *Non-Emergency* number

Addison Public Library

2 Friendship Plaza

(630) 543-3617

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday: 9:00 a.m. - 6:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

AURORA

Aurora Police Department (not a site - call for referrals)

350 N. River St.

(630) 859-1700 *Non-Emergency* number

Aurora Public Library

Main: 1 E. Benton

(630) 264-4100

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Eola Road Branch: 555 S. Eola Road

(630) 264-3400

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Aurora Public Library
West Branch: 233 S. Constitution
(630) 264-3600

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

BARTLETT

Bartlett Police Department (not a site - call for referrals)

228 S. Main St.

(630) 837-0846 *Non-Emergency* number

Bartlett Public Library District

800 S. Bartlett Rd.

(630) 837-2855

Monday - Thursday: 9:30 a.m. - 9:00 p.m.

Friday & Saturday: 9:30 a.m. - 5:00 p.m.

Sunday: 12:00 p.m. - 5:00 p.m.

BENSENVILLE

Bensenville Community Public Library

200 S. Church Rd.

(630) 766-4642

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday: 9:00 a.m. - 6:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

The Bensenville Park District

(630) 766-7015

Deer Grove Leisure Center: 1000 W. Wood St.

Monday - Friday: 6:00 a.m. - 10:00 p.m.

Saturday and Sunday: 7:00 a.m. - 5:00 p.m.

Bensenville Police Department (not a site - call for referrals)

100 N. Church Rd.

(630) 350-3455 *Non-Emergency* number

Bensenville Village Hall

12 S. Center St.

(630) 766-8200

Monday, Wednesday, Thursday, & Friday: 8:00 a.m. - 5:00 p.m.

Tuesday: 8:00 a.m. - 7:00 p.m.

Saturday: 8:00 a.m. - 12:00 p.m.

BLOOMINGDALE

Bloomingtondale Police Department

201 S. Bloomingtondale Road

(630) 529-9868 *Non-Emergency* number

Bloomington Public Library

101 Fairfield Way

(630) 529-3120

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Bloomington Village Hall “Council Room”

201 S. Bloomington Rd.

(630) 671-5613

Monday - Friday: 8:30 a.m. - 4:30 p.m.

Bloomington representatives suggest residents go to **Stratford Square Mall (630) 539-1000**

Hours: Monday – Saturday: 10 a.m. - 9:00 p.m. Sunday: 11:00 a.m. – 6:00 p.m.

Located at Army Trail & Gary Avenue - Mall hours are open longer during holiday season.

BURR RIDGE

Burr Ridge Police Department

7660 S. County Line Rd.

(708) 448-2310 *Non-Emergency number*

(yes 708 area code– number available 24-hours)

Burr Ridge Village Hall

7660 County Line Rd.

(630) 654-8181

open office hours 8:00 a.m. - 5:00 p.m.

“Lobby” (24 hours) after 8 p.m. / Police can let you in lobby.

CAROL STREAM

Carol Stream Park District – Armstrong Park

Aldrin Community Center: 391 Illini Dr.

(630) 784-6100

Monday - Friday: 8:00 a.m. - 5:00 p.m.

Simkus Center: 849 Lies Road

(630) 784-6100

Monday - Friday: 8:00 a.m. – 10:00 p.m.

Saturday: 6:00 a.m. - 6:00 p.m.

Sunday: 8:00 a.m. – 5:00 p.m.

Carol Stream Public Library

616 Hiawatha Dr.

(630) 653-0755

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday: 9:00 a.m. - 6:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. – 5:00 p.m.

Carol Stream Police Department
500 N. Gary Avenue
(630) 668-2167 *Non-Emergency* number

Carol Stream Village Hall “Lobby” (24 hours)
500 N. Gary Avenue
(630) 665-7050

Outreach Community Center
345 S. President St.
(630) 260-7600
Monday - Friday: 8:00 a.m. - 5:00 p.m.

CLARENDON HILLS

Clarendon Hills Fire Department
316 Park Avenue
(630) 286-5430 *Non-Emergency* number

Clarendon Hills Police Department
448 Park Avenue
(630) 323-2151 *Non-Emergency* number

Clarendon Hills Public Library
7 North Prospect Avenue
(630) 323-8188
Monday & Tuesday & Thursday: 9:30 a.m. - 9:00 p.m.
Wednesday & Friday: 9:30 a.m. - 5:00 p.m.
Saturday: 9:30 a.m. - 4:00 p.m.
Closed Sundays

Clarendon Hills Village Hall
1 N. Prospect Avenue
(630) 286-5400
Monday - Friday: 9:00 a.m. - 5:00 p.m.

DARIEN

Darien Police Department “Lobby or training room of Police Department”
1710 Plainfield Road
(630) 971-3999 *Non-Emergency* number
Monday – Friday: 6:00 a.m. – 12:00 a.m.
Saturday & Sunday: 7:00 a.m. – 3:00 p.m.

Indian Prairie Public Library
401 Plainfield
(630) 887-8760 / (630) 887-1421 TDD
Monday – Friday: 9:00 a.m. - 9:00 p.m.
Saturday: 9:00 a.m. - 5:00 p.m.
Sunday: 1:00 p.m. - 5:00 p.m.

DOWNERS GROVE

Downers Grove Park District

Lincoln Center: 935 Maple (Emergency shelter assistance ONLY / ADA accessible)
(630) 963-1300

Monday – Friday: 8:30 a.m. – 6:00 p.m.

Saturday: 8:30 a.m. – 12:00 p.m.

Downers Grove Police Department

825 Burlington

(630) 434-5600 *Non-Emergency* number

Downers Grove Public Library

1050 Curtis St.

(630) 960-1200 / (630) 960-1345 TDD

Monday – Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

ELMHURST

Elmhurst Police Department “Lobby & referrals”

125 E. First St.

(630) 530-3050 *Non-Emergency* number

Elmhurst Public Library

125 S. Prospect

(630) 279-8696 / (630) 782-4310 TDD

Monday - Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

GLENDALE HEIGHTS

Glendale Heights Police Department (not a site- call for referrals)

300 Civic Center Plaza & 300 East Fullerton (uses both addresses)

(630) 260-6070 *Non-Emergency* number

Glendale Heights Sports Hub

250 Civic Center Plaza

(630) 260-6060

Monday - Friday: 8:00 a.m. - 10 p.m.

Saturday: 8:00 a.m. - 6:00 p.m.

Sunday: 8:00 a.m. - 3:00 p.m.

Glenside Public Library District “Limited space available”

25 East Fullerton

(630) 260-1550 / (630) 260-1792 TDD

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

GLEN ELLYN

Glen Ellyn Police Department “Lobby”

535 Duane

(630) 469-1187 *Non-Emergency* number

Glen Ellyn Public Library

400 Duane

(630) 469-0879

Monday - Thursday: 9:00 a.m. – 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m. Sunday: 1:00 p.m. - 5:00 p.m.

HANOVER PARK

Hanover Park: Branch Library

1266 Irving Park Road

(630) 372-7800

Monday - Thursday: 10:00 a.m. - 9:00 p.m.

Friday & Saturday: 10:00 a.m. – 5:00 p.m.

Closed Sundays

Poplar Creek Public Library

Main Library: 1405 S. Park Avenue

Streamwood, IL 60107

(630) 837-6800

Monday - Thursday: 9:00 a.m. - 9:30 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 12:00 p.m. - 5:00 p.m.

Poplar Creek Public Library

Branch Library: 4300 Audrey Lane

(630) 372-0052

Monday - Thursday: 12:00 p.m. - 9:00 p.m.

Friday - Sunday: 12:00 p.m. - 5:00 p.m.

Hanover Park Police Department (not a site - call for referrals)

2121 W. Lake St.

(630) 372-4400 *Non-Emergency* number

HINSDALE

Hinsdale Police and Fire Building “24 hours”

121 Symonds Dr.

(630) 789-7070 *Non-Emergency* number

Hinsdale Public Library

20 East Maple St.

(630) 986-1976 / (630) 986-1982 TDD

Monday - Thursday: 9:00 a.m. – 9:00 p.m.

Friday: 9:00 a.m. - 6:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 12:30 p.m. - 5:00 p.m.

ITASCA

Itasca Community Library

500 West Irving Park Rd.

(630) 773-1699

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Itasca Police Department “Lobby”

540 W. Irving Park Road

(630) 773-1004 *Non-Emergency* number

LISLE

Lisle Library District

777 Front St.

(630) 971-1675

Monday - Friday: 9:30 a.m. - 9:00 p.m.

Saturday: 9:30 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. – 5:00 p.m.

Lisle Police Department (not a site - call for referrals)

5040 Lincoln Avenue (Route 53)

(630) 271-4200 *Non-Emergency* number

LOMBARD

Helen M. Plum Memorial Library

110 W. Maple St.

(630) 627-0316

Monday - Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Lombard representatives suggest residents go to **Yorktown Mall** (630) 629-7330

Hours: Monday - Saturday: 10:00 a.m. - 9:00 p.m. Sunday: 11:00 a.m. - 6:00 p.m. Mall hours are open longer during holiday season.

Lombard Police Department

235 E. Wilson Avenue

(630) 873-4400 *Non-Emergency* number

NAPERVILLE

Naperville Police Department (not a site - call for referrals)

1350 Aurora Avenue

(630) 420-6173 *Non-Emergency* number

Naperville Public Library (3 Locations)

95th Street: 3015 Cedar Glade Drive

(630) 961-4100

Naper Boulevard: 2035 S. Naper Boulevard

(630) 961-4100

Nichols: 200 W. Jefferson

(630) 961-4100

Monday - Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 12:00 p.m. - 5:00 p.m.

(all 3 libraries have the same hours)

OAK BROOK

Oak Brook Library

600 Oak Brook Rd.

(630) 990-2222

Monday - Thursday: 9:30 a.m. - 9:00 p.m.

Friday & Saturday: 9:30 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

Oak Brook Police (not a site - call for referrals)

1200 Oak Brook Rd.

(630) 990-3030 press 1 *Non-Emergency* number

OAK BROOK TERRACE

Oak Brook Terrace Police Department “Council Room”

17W275 Butterfield Rd.

(630) 941-8320 *Non-Emergency* number

ROSELLE

Roselle Police (not a site - call for referrals)

103 S. Prospect St.

(630) 980-2025 press 7 *Non-Emergency* number

Roselle Public Library District

40 S. Park St.

(630) 529-1641 / (630) 529-0394 TDD

Monday - Thursday: 9:30 a.m. - 9:00 p.m.

Friday & Saturday: 9:30 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

VILLA PARK

Villa Park Police Department (not a site – call for referrals)

40 S. Ardmore Ave.

(630) 834-7447 *Non-Emergency* number

Villa Park Public Library

305 S. Ardmore

(630) 834-1164 / (630) 834-1165 TDD

Monday - Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

WARRENVILLE

Grace Church of DuPage

27W344 Galusha Road

(630) 393-7344

Monday – Friday: 8:30 a.m. – 5:00 p.m.

Trinity Lutheran Church

3S460 Curtis Avenue

(630) 393-9104

Thursdays: 9:00 a.m. – 2:00 p.m.

Warrenville Police Department (not a site - call for referrals)

3S245 Warren Ave.

(630) 393-2131 *Non-Emergency* number

Warrenville Public Library

28 W. 751 Stafford Place

(630) 393-1171

Monday – Thursday: 9:30 a.m. - 9:00 p.m.

Friday: 9:30 a.m. - 7:00 p.m.

Saturday: 9:30 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

WAYNE

Wayne Police Department (not a site - call for referrals)

5N430 Railroad

(630) 584-3031 *Non-Emergency* number

WEST CHICAGO

West Chicago Police Department (not a site - call for referrals)

325 Spencer St.

(630) 293-2222 *Non-Emergency* number

West Chicago Public Library

118 W. Washington St.

(630) 231-1552 / (630) 231-5478 TDD

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday & Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

WESTMONT

Westmont Police (not a site - call for referrals)

500 N. Cass Avenue

(630) 981-6300 *Non-Emergency* number

Westmont Public Library

428 N. Cass Avenue

(630) 969-5625

Monday - Thursday: 10:00 a.m. - 9:00 p.m.

Friday - Saturday: 10:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

WHEATON

Wheaton Police Department "Lobby"

900 W. Liberty

(630) 260-2161 *Non-Emergency* number

Wheaton Public Library

225 N. Cross St.

(630) 668-1374 (630) 668-0256 TDD

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday: 9:00 a.m. - 6:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 - 5:00 p.m.

WILLOWBROOK

Willowbrook Police Department (not a site - call for referrals)

7760 S. Quincy

(630) 325-2808 *Non-Emergency* number

WINFIELD

Winfield Public Library

0S291 Winfield Rd.

(630) 653-7599 / (630) 653-6072 TDD

Monday - Thursday: 9:00 a.m. - 9:00 p.m.

Friday - Saturday: 9:00 a.m. - 5:00 p.m.

Closed Sundays

Winfield Police Department (not a site – call for referrals)

27 W 465 Jewell Road

(630) 933-7160 *Non-Emergency* number

WOOD DALE

Wood Dale Police Department (not a site - call for referrals)

404 N. Wood Dale Road

(630) 766-2060 *Non-Emergency* number

Wood Dale Public Library

520 N. Wood Dale Rd.

(630) 766-6762

Monday - Thursday: 10:00 a.m. - 9:00 p.m.

Friday & Saturday: 10:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

WOODRIDGE

Woodridge Police Department “Lobby”

1 Plaza Drive

(630) 719-4740 *Non-Emergency* number

Woodridge Village Hall

5 Plaza Drive

(630) 852-7000

Monday - Friday: 8:00 a.m. - 4:30 p.m.

Woodridge Public Library

3 Plaza Drive

(630) 964-7899

Monday - Friday: 9:00 a.m. - 9:00 p.m.

Saturday: 9:00 a.m. - 5:00 p.m.

Sunday: 1:00 p.m. - 5:00 p.m.

DuPage County Townships

All Townships are open during regular business hours.

Addison Township

401 N. Addison Road

Addison, IL 60101

(630) 530-8161

Residents of Addison Township live in parts of Addison, all of Bensenville and Wood Dale. Parts of Elmhurst, Itasca, Lombard, Villa Park.

Bloomindale Township

123 N. Rosedale Road
Bloomindale, IL 60108
(630) 529-9993

Residents of Bloomindale Township live in Bloomindale, parts of Roselle, Lombard, Glendale Heights, Carol Stream, Hanover Park, Addison, Itasca, Medinah, Bartlett, Glen Ellyn and Countryside.

Downers Grove Township

4340 Prince Street
Downers Grove, IL 60515
(630) 968-0451

Residents of Downers Grove Township live in Downers Grove, east of Woodward and south of 39th Street, Westmont, south of 39th Street, Clarendon Hills, Hinsdale, west of County Line, Willowbrook, Darien, Woodridge, east of Woodward and Lemont north of 111th Street.

Lisle Township

4711 Indiana Avenue
Lisle, IL 60532
(630) 968-2087

Residents of Lisle Township live in Lisle, eastern part of Naperville, parts of Woodridge, Downers Grove, and Bolingbrook.

Milton Township

1492 N. Main Street
Wheaton, IL 60187
(630) 668-1616
(24 Hour Answering Service)

Residents in Milton Township live in Glen Ellyn, most of Wheaton, and Carol Stream, south of North Avenue.

Naperville Township

139 Water Street
Naperville, IL 60540
(630) 355-2786

Residents in Naperville Township live in western part of Naperville, Eola, Aurora, and parts of Warrenville.

Wayne Township

27W031 North Avenue Route 64

West Chicago, IL 60185-5122

(630) 231-7173 (General Assistance)

(630) 231-7140 (Main phone number)

Residents of Wayne Township live in parts of Wayne, Hanover Park, Bartlett, West Chicago, & Carol Stream. Also a small part of St. Charles.

Winfield Township

130 Arbor Avenue

West Chicago, IL 60185

(630) 231-3591

Residents of Winfield Township live in most of Winfield, Warrenville & West Chicago.

York Township

1502 S. Meyers Road

Lombard, IL 60148

(630) 620-2400

Residents in York Township live in Elmhurst, Oakbrook Terrace and Villa Park south of North Avenue, parts of Oak Brook, Lombard, Downers Grove and Westmont.

*This information is current from October 1, 2009 through April 1, 2010.
All information is subject to change without notice.*

P: Hum se\res dev\heating sites2009doc rev. 12/1/09